

Project Assurance Technologies

PM Scorecard Results Report for SARAH HOWARTH

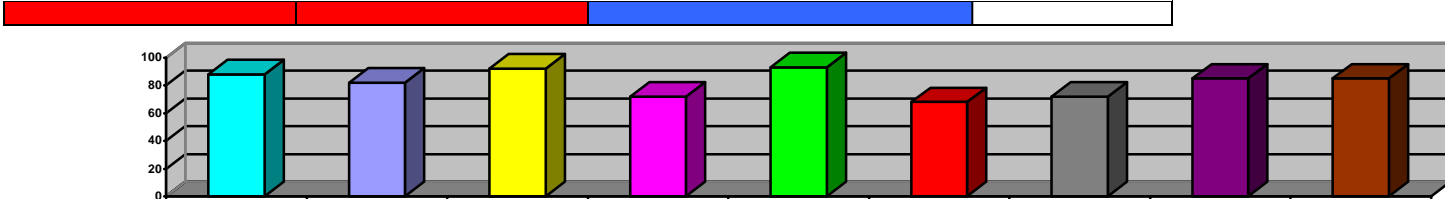
Project Name: CRM Database Upgrade
 Company Name: Shore to Shore Software
 Industry Sector: Professional, Scientific and Technical Services
 PAT Project ID: 159
 Report Number: 1

Project Manager: Sarah Howarth
 Total Surveys Sent: 10
 Total Surveys Returned: 8
 Project Start Date: 7/10/2004
 Project End Date: 10/15/2004

The purpose of this report is to give feedback to project participants regarding the Project Manager's performance, and by extension, the overall performance of the project. The report is compiled from data received from respondents directly involved with the project. For more information on how to read and evaluate this report, visit www.pmscorecard.com.

Your PM Score is

81



	Market Impact	Org. Impact	Strategic Impact	Scope/Quality	Cost	Schedule	Comm	Resource Mgmt	Team Dynamics
Average Priority	1.0	3.0	2.0	1.0	3.0	2.0	2.0	1.0	3.0
Average Ranking	3.9	3.0	4.0	2.8	2.0	2.5	2.8	4.0	4.3
Section Score	85.0	75.0	81.0	81.0	83.0	85.0	75.0	81.0	80.0

Score Details by Participant Group

Business Performance	Market Impact		Organizational Impact		Strategic Impact	
	Priority	Ranking	Priority	Ranking	Priority	Ranking
Project Manager	1.0	4.0	3.0	4.0	2.0	4.0
Sponsor	1.0	3.0	3.0	4.0	2.0	4.0
Team Member	1.0	2.5	3.0	3.6	2.0	3.8
Customer	1.0	3.0	3.0	3.5	2.0	3.7
Stakeholder	1.0	4.0	3.0	4.0	2.0	4.0
Average	1.0	3.3	2.0	3.8	3.0	3.9
Standard Deviation	0.0	0.2	0.0	0.1	0.0	0.1

Overall Performance

	Overall Weighting			Overall Score
	BP	PP	TP	
Project Manager	81	80	79	80
Sponsor	80	75	76	77
Team Member	80	79	78	79
Customer	82	82	83	83
Stakeholder	84	84	84	84

Project Performance	Scope/Quality		Cost		Schedule	
	Priority	Ranking	Priority	Ranking	Priority	Ranking
Project Manager	1.0	3.0	3.0	3.0	2.0	3.0
Sponsor	1.0	3.0	3.0	3.0	2.0	3.0
Team Member	1.0	3.3	3.0	4.1	2.0	3.6
Customer	1.0	3.2	3.0	3.1	2.0	3.0
Stakeholder	1.0	4.0	3.0	3.0	2.0	3.0
Average	1.0	3.3	3.0	3.3	2.0	3.1
Standard Deviation	0.0	0.2	0.0	0.3	0.0	0.1

Team Performance	Communications		Resource Management		Team Dynamics	
	Priority	Ranking	Priority	Ranking	Priority	Ranking
Project Manager	2.0	3.0	1.0	3.0	3.0	3.0
Sponsor	2.0	3.0	1.0	3.0	3.0	3.0
Team Member	2.0	3.0	1.0	3.0	3.0	3.9
Customer	2.0	3.0	1.0	2.5	3.0	4.0
Stakeholder	2.0	3.0	1.0	4.0	3.0	3.5
Average	2.0	3.0	1.0	3.2	3.0	3.6
Standard Deviation	0.0	0.0	0.0	0.4	0.0	0.2



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